

Creating New User Account

Prior to getting started, we encourage you to download and install Mozilla Firefox or **Google Chrome**. While the MyGovernmentOnline software is designed to operate in any web browser, we have found that Mozilla Firefox and Google Chrome are the most secure browser platform when logged onto [MGO Connect Customer Portal](#) . You can download Mozilla Firefox by clicking [here](#) and Google Chrome by clicking [here](#).

Step 1: To get started, go to <https://mgoconnect.org/>

Chandler Texas Home Login New Account Support Help Guest | Current Jurisdiction: Chandler

Apply Online For A Permit

Search Permits

MGO Connect Mobile - Customer Portal

MGO Connect Customer Portal

- Receive Service From Any Participating Jurisdiction.
- The Top Header Menu Manages Services Across All Jurisdictions.
- Use The Left-Hand Menu To Access Jurisdiction Specific Services.
- Install the Mobile App To Access Online Services With Your Mobile Device.

Download on the App Store GET IT ON Google Play

What Can We Help You Do Today?

985-851-0760 MGO 5058 W Main St, Houma, LA 70360 Contact Us

Step 2: Click on the New Account link at the top of your screen.

Chandler Texas Home Login **New Account** Support Help Guest | Current Jurisdiction: Chandler

Before you begin the account creation process, we would like to make you aware of three important details:

1. New accounts require **phone verification**. Please have direct access to the phone number you enter.

If you are using a phone number you do not normally have access to, you will need to answer the phone yourself, or alert the person answering the phone of the incoming call.

2. Please listen to the automated message carefully and follow the instructions given to you.

MyPermitNow will make two attempts to call the number you enter.

3. If you miss both calls or are unable to verify your number, contact our office.

Call our office at 1-866-95-PERMIT (1-866-957-3764). We will verify your account and activate it manually.

Step 3: Fill out the short questionnaire with a valid e-mail, first name, last name, and a working phone number. Choose a password and challenge question that you can remember. This question will be used to verify your identity should you misplace your password.

YOUR LOGIN INFORMATION

E-mail *

Confirm E-mail *

Password *

Confirm Password *

YOUR ACCOUNT INFORMATION

First Name *

Last Name *

Business Name

Enter a phone number that will be used to verify your account.

Phone Number *

[Back](#) [Create Account](#)

Once you click create account, you will be brought to the customer portal overview. This page includes detailed information about the site and helpful links.

Step 4: You will receive an automated phone number verification call immediately after creating your account. Phone numbers are how we connect you with your projects, so it's important that the phone number on your account is a working number. You can always add more numbers to your account later.

If you are unable to verify your number via the automated call, you can contact our support team by calling (866) 957-3764 or going to <https://www.mygovernmentonline.org/#contactus>.