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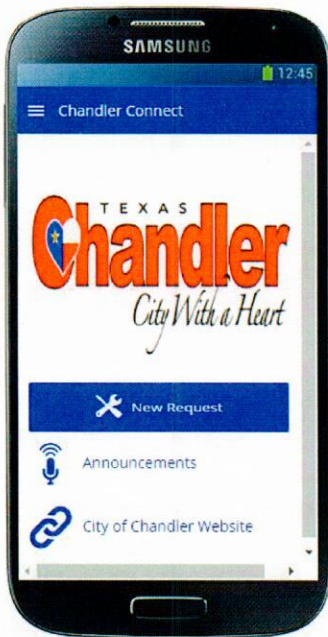
City of Chandler

Press Release

City of Chandler Goes Mobile with Official City App “Chandler Connect”.

Chandler, TX, March 22, 2017:

The City of Chandler is pleased to launch Chandler Connect, the official platform for residents to access their government in a single location. With this new tool, residents can submit, track and view service requests through their smartphone and online. In the future, residents can also use the in-app widgets to find information about events, public parks and other city information.



The mobile app is part of an overall program for the city to improve resident communications and service delivery. On the backend, the relevant staff redirects and responds to submitted requests through their customized workflow management system.

Chandler launched the application in partnership with Accela, an innovative civic software company that provides a platform of cloud-based productivity and civic engagement solutions to governments of all sizes worldwide.

City Administrator, John Taylor, said, “the city needed a work order system and that search led us to Accela. We did not start out looking for a mobile app but the result got us what we were looking for and so much more.” He went on to say that, “this will further the city’s goal of improving connectivity with our citizens.”

Load the app, see a problem, get out your phone and take a picture of it and send it in. Your location is automatically recorded. You will be notified once the problem has been resolved. It is that easy.

Chandler Connect is a free service and is available in the Apple App Store and Google Play for immediate use. Search Chandler Connect in the stores. For on-line use a link to the URL is on the City of Chandler’s web site at www.chandler.tx.com.

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