

## Chapter Nine – City Services Environment

### Goals / Strategies / Actions

#### Infrastructure Goals

I-1: Ensure the city's existing infrastructure; including streets, water, sewer and drainage facilities are kept current and in good condition

##### *Strategy I-1-1*

*Ensure infrastructure maintenance is planned for and adequately funded*

##### Action I-1-1-a

Adopt and follow a multi-year maintenance program creating a detailed listing of streets needing repair and mitigation of drainage problems

##### Action I-1-1-b

Develop a long term maintenance and operation program for the lagoon at the sewer treatment plant

##### Action I-1-1-c

Partner with the ETCOG to create GIS water and sewer maps

##### *Strategy I-1-2*

*Ensure new infrastructure is installed timely and is of good quality*

##### Action I-1-2-a

Evaluate the cost and benefit of adopting impact fees to better fund infrastructure improvements



## Action I-1-2-b

Amend the Subdivision Rules and Regulations to ensure all infrastructure requirements are up to date and provide for quality development

## Action I-1-2-c

Amend the Design Guidelines for Subdivision Improvements to ensure all infrastructure requirements are up to date and provide for quality development

## I-2: Ensure adequate water is provided

### *Strategy I-2-1*

*Ensure the City has an adequate water supply for future demands*

#### Action I-2-1-a

Develop a long-term water management plan to meet future water demands

#### Action I-2-1-b

Evaluate the need for an additional water well in the west Main area

#### Action I-2-1-c

Evaluate the development of a system to reuse gray water for watering parks and cemetery

#### Action I-2-1-d

Evaluate the feasibility of acquiring the rights to provide water (CCN) for the areas within our ETJ from RPM Water and Dean Water Supply

#### Action I-2-1-e

Update the City's Drought Contingency Plan

## Emergency Service Goals

E-1: Provide an exceptional level of service for law enforcement as growth-related demands for service occur

### *Strategy E-1-1*

*Promote the professional development of officers and the long term retention of exceptional officers*

#### Action E-1-1-a

Strive to provide the highest level of training available to the department

#### Action E-1-1-b

Evaluate certification and higher education pay to promote officer retention and advancement

### *Strategy E-1-2*

*Promote Community Policing in Chandler*

#### Action E-1-2-a

Assess what changes in orientation, organization, and operations will facilitate community policing initiatives to benefit Chandler

#### Action E-1-2-b

Develop a detailed plan of action for implementing community policing in Chandler and apply for any Community Policing grants available

#### Action E-1-2-c

Promote Neighborhood Watch Programs and other programs directed towards improving a better relationship between the police department and the community

#### Action E-1-2-d

Solicit input from citizens regarding public safety concerns

### *Strategy E-1-3*

*Increase the interoperability of the police department*

## Action E-1-3-a

Reduce the outside dependency of other agencies for services; dispatch, special investigations, investigative tools, and other equipment by bringing these services in-house to the Chandler Police Department

## Action E-1-3-b

Begin reporting through the Texas Uniform Crime Reporting Program (URC) using EJustice System and other similar programs and use the information to proactively address crime and apply for grant funding

## Action E-1-3-c

Use CopSync or similar program to provide a better level of interaction, interoperability and communication between officers and other agencies

## *Strategy E-1-4*

*Ensure the officers are provided the tools to be as safe as possible while performing their required duties*

## Action E-1-4-a

Provide each police vehicle with computer, printer and internet connection to other agencies and the State of Texas for vehicle and violator contact information, detection of stolen vehicles and property or wanted persons information

## Action E-1-4-b

Provide and maintain safe and durable police vehicles that are properly equipped with video and audio systems, interoperability radio communications and hand held radios, as well as, adequate emergency lighting for the safety of the officer and the public

## Action E-1-4-c

Provide adequate and safe equipment for officers including ballistic vests, less than lethal weapons, and protection from blood born and air borne pathogens as well as human body fluids

E-2: Encourage and support an exceptional level of service for fire protection and EMS services as growth-related demands for service occur

## *Strategy E-2-1*

*Plan well in advance for any organizational changes that are required in the Fire Department*

### Action E-2-1-a

Regularly assess the ability of a volunteer fire department to meet the growing demands of the city of Chandler

## **Hazard Mitigation Goals**

HM-1: Identify and implement mitigation measures to reduce damage and risk to human lives; to better protect the health, safety, and welfare of its residents; and to become a more readily sustainable community.

## *Strategy HM-1-1*

*In conjunction with the County prepare for various hazards which may impact the citizens of Chandler*

### Action HM-1-1-a

Improve the ability to warn citizens of impending or ongoing hazard events, through use of any or all of the following: local radio, television, and cable providers; website announcements and e-mail blasts; automated emergency calling systems; emergency warning sirens; and any other available method.

### Action HM-1-1-b

Maintain, support and encourage the Henderson County Hazard Mitigation Planning Committee by attending regular meetings to review the Plan and suggest any needed revisions.

### Action HM-1-1-c

Review and evaluate needed changes to Chandler's Emergency Response and Preparedness Plan

## *Strategy HM-1-2*

*Ensure the city is informed of pending emergencies*

## Action HM-1-2-a

Provide timely information to citizens concerning emergency situations

## Action HM-1-2-b

Continue to use the Code Red system for both emergency and non-emergency items

## *Strategy HM-1-3*

### *Prepare for flood hazards*

#### Action HM-1-3-a

Ensure that critical facilities are protected from flood.

#### Action HM-1-3-b

Improve the long-range management and use of flood-prone areas by the adoption of local ordinances to regulate new development within the floodplain

## *Strategy HM-1-4*

### *Ensure the City is prepared for Wildfire hazards*

#### Action HM-1-4-a

Issue, publicize and enforce burn bans when drought and/or wind conditions increase the danger that wildfire may occur

#### Action HM-1-4-b

Enhance emergency services to increase the efficiency of wildfire response and recovery activities.

## *Strategy HM-1-5*

### *Ensure the City is prepared for Tornado hazards*

#### Action HM-1-5-a

Improve the ability to notify citizens of tornado watches and warnings, through use of any or all of the following: local radio, television, and cable providers; website announcements and e-mail blasts; automated emergency calling systems; emergency warning sirens; and any other available method.

## Action HM-1-5-b

Ensure outdoor warning sirens are maintained and can be heard throughout the City

## Action HM-1-5-c

Build community storm shelters, as funds permit.

## *Strategy HM-1-6*

*Ensure the City is prepared for Disease hazards*

### Action HM-1-6-a

Improve community outreach and education, particularly to the elderly and to lower income families, about the prevention and treatment of flu, pneumonia, tuberculosis, and other diseases that may threaten the community.

### Action HM-1-6-b

Ensure that local medical facilities are adequately stocked with the medical supplies and equipment needed for specific anticipated hazards.

## *Strategy HM-1-7*

*Ensure the City is prepared for Drought hazards*

### Action HM-1-7-a

Issue burn bans during drought conditions; publicize burn bans when in effect; enforce compliance.

### Action HM-1-7-b

Increase public awareness of ways to conserve water, prevent loss of valuable topsoil, and reduce the effects of drought.

## *Strategy HM-1-8*

*Ensure the City is prepared for Winter Ice Storm hazards*

## Action HM-1-8-a

Develop or improve and utilize the ability of public warning systems to warn of imminent or expected severe storms / ice storms.

## Action HM-1-8-b

Plan for public response to severe storms and prolonged icy conditions; develop procedures to de-ice roads, sidewalks and public access points to critical facilities.

## Action HM-1-8-c

Increase public awareness of the dangers of walking and driving on icy sidewalks and roads; educate the public in ways to avoid injury and accidents in icy weather.

## *Strategy HM-1-9*

*Ensure the City is prepared for Thunderstorm (wind/hail/lightning) hazards*

### Action HM-1-9-a

Develop or improve and utilize public warning systems to warn of imminent or expected thunderstorms /hail storms.

### Action HM-1-9-b

Provide community outreach and education to individuals and businesses concerning recommended mitigation actions for homes and businesses to take in preparation for hailstorms.

### Action HM-1-9-c

Provide community outreach and education to promote awareness of lightning dangers associated with thunderstorm activities and to show the value of lightning rods and lightning arrestors.

## Recreation and Leisure Goals

R-1: Provide parks and recreational activities to meet the needs of all ages of the community

### *Strategy R-1-1*

*Adequately plan for future growth and development of Chandler's parks and recreation*



## Action R-1-1-a

Prepare and adopt a Parks Master Plan

## Action R-1-1-b

Promote the development of a new community center and senior center as the demand grows

## Action R-1-1-c

Facilitate the creation of a Park Foundation

## R-2: Make use of the natural assets that are available in and around Chandler

### *Strategy R-2-1*

*Find opportunities to use the lake assets in the city's recreational offerings*

#### Action R-2-1-a

Evaluate the development of trail segments, where possible, for walking and biking along the lake

#### Action R-2-1-b

Partner with the Neches River Authority to further develop River Park

## R-3: Continue to build Winchester Park as a signature park

### *Strategy R-3-1*

*Build out the master plan completed for Winchester Park*

#### Action R-3-1-a

Study the potential of a parks bond program to build out Winchester Park

#### Action R-3-1-b

Host baseball tournaments as fund raisers

## R-4: Promote life-long learning by providing and promoting equal access to all library resources and services for our community including recreational reading, technology, and reference.

## *Strategy R-4-1*

*Continue to provide a quality library that meets the needs of the community and stays technologically current*

### Action R-4-1-a

Continue to develop the library collection to meet the needs and interests of the community

### Action R-4-1-b

Provide on-line access to the library catalog and library reference

### Action R-4-1-c

Maintain library facilities and technology to ensure good working order

### Action R-4-1-d

Evaluate and weed the library reference section as needed to facilitate use of on-line library resources

### Action R-4-1-e

Expand library shelving as possible to accommodate increased collection